Professional Cue Repair Order Form

Questions? Please call 800-925-7665 or email cuerepair@poolndarts.com

NAME	DAY PHONE
ADDRESS	NIGHT PHONE
CITY, STATE & ZIP	Phone numbers are needed in case we have questions with your cue repair order.
EMAIL	

Please read and follow the reverse side for shipping instructions.
Include this order form when sending cue in for repair. Please **DO NOT** send your cue to us in your cue case!

ITEMS FOR REPAIR

PLEASE LIST BELOW ALL ITEMS & REPAIRS NEEDED. FOLLOW EXAMPLE BELOW:

MEUCCI SHAFT	REPLACE TIP WITH MOORI. REPLACE FERRULE WITH SABER-T.	$50.00

ITEM	WORK DESCRIPTION	COST

PAYMENT METHOD

We must have payment in order to begin work on your cue.

☐ **CHECK** Orders paid by check MUST HAVE a phone # and a physical address (Street, R.R. or APO Barracks#) **ORDERS WITHOUT THIS INFO WILL BE DELAYED.**

☐ **MONEY ORDER**

☐ **CREDIT CARD** ☐ VISA ☐ M/C ☐ DISCOVER

ACCOUNT NUMBER (16 DIGITS)

EXP. DATE

ISSUING BANK

#CID

SIGNATURE OF CARDHOLDER

+ **Reverse Side Subtotal** IF APPLICABLE	
+ **Shipping & Handling** SEE ORDER FORM AFTER PAGE 98	
= **SUBTOTAL**	
NE & IA RESIDENTS + **Sales Tax** NEBRASKA ADD 5.5%; IOWA ADD 5%	
FOR 95¢, ITEMS LOST OR DAMAGED IN TRANSIT WILL BE REPLACED FOR **FREE**. + **Insurance** OPTIONAL.	
= **TOTAL**	

ANY CUES CHALKED, PLAYED WITH, DAMAGED OR BROKEN WILL NOT BE ACCEPTED AS RETURNABLE. THERE FORE, A CREDIT OR AN EXCHANGE WILL NOT BE MADE.

SHIPPING INSTRUCTIONS

- **No accessories.** Send only the cue and/or the shafts.
- **Side pressure and adhesives damage the cue!** Do not tape anything on or to the cue. Do not rubber band the cue and shafts together. Do not plastic wrap or shrinkwrap the cue and shaft together.
- **Package the cue in a NEW box or tube.** If boxing, try to find a triangular box. These are more durable than rectangular boxes.
- **Fill out the repair form in its entirety.** Loosely wrap the form around your cue.
- **Wrap the cue.** Use plenty of bubble wrap or paper.
- **Insure the cue for a reasonable amount.** You will not get more than the cue is worth, only replacement value, and the shipping company will want proof of that.
- **Ship the cue by a trackable means.** Purchase tracking if you want to know if your cue made it to its destination.
- **SHIP TO:**

  Mueller Recreational Products
  c/o Cue Repair
  4825 S 16th St
  Lincoln, NE 68512

- **QUESTIONS?**

  Any questions? Email cuerepair@poolndarts.com or call customer service at 800-925-7665.

ADDITIONAL ITEMS

ITEM	WORK DESCRIPTION	COST
NOTES:		

SUBTOTAL
FILL THIS AMOUNT INTO BOX ON FRONT LABELED "REVERSE SIDE SUBTOTAL."